



motorola

Fixed Wireless Telephone



Model: FW200L



Warning: Charge the phone for 24 hours before use.

# Welcome...

## *to your new Motorola FW200L Fixed Wireless Telephone!*

- GSM quad band (850 / 900 / 1800 / 1900MHz).
- Unlocked to all GSM (2G) networks.<sup>1</sup>
- Send and receive SMS.
- Store up to 200 SMS messages on the FW200L base, messages can also be stored on the SIM card.<sup>2</sup>
- Battery back up (long rechargeable battery life).
- Store up to 1000 name and numbers in the FW200L phonebook, contacts can also be stored on the SIM card.<sup>2</sup>
- Bright backlit display.
- Facility to block up to 20 phone numbers.
- Speakerphone for hands-free conversations.
- 8 speed dial memory keys for easy dialling.
- Choose from 20 different ringer melodies.
- Date, time and alarm facility.
- Caller ID shows you who's calling and see details of the last 20 callers in a calls list.
- Redial up to 20 of the last numbers called.
- FM radio.
- Screen lock.
- Calendar and calculator.

### **Need help?**

If you have any problems setting up or using your FW200L, please contact Customer services: xxxxxxxxxxxxxxxx

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

<sup>1</sup>A 4G SIM is compatible with the FW200L but it will only work with 2G networks.

<sup>2</sup>Number dependent on the capacity of the SIM card. SIM card not included.

**This User Guide provides you with all the information you need to get the most from your phone.**

**Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.**

### **Got everything?**

- Corded handset and curly cord.
- Corded base with antenna.
- 3 x 550 mAh NiMH battery pack.
- Micro USB cord.
- User guide.



ECOMOTO: a convergence of efforts by marketing, design, research, engineering and supply chain management that leads to better products for everyone. A holistic view that focuses on both social and environmental responsibility. A passion and a shared point of view.

The right thing to do.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 25% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.

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## 1. Getting started

### IMPORTANT

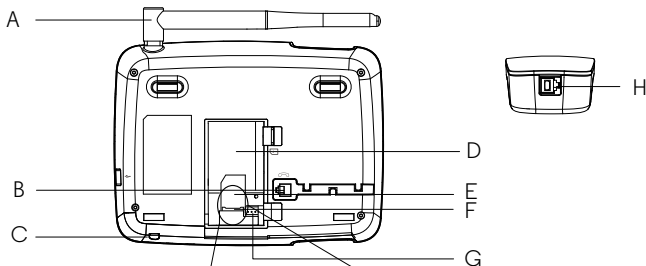
Do not place your FW200L in the bathroom or other humid areas.

### SIGNAL STRENGTH

The  icon on your display indicates that you have a strong signal. When the signal strength reduces the number of bars reduces.

If you are on a call, the line will hang up if the base loses signal.

### Underside of the base and inserting the SIM



**A** Antenna

**B** Base curly cord socket

Plug the curly cord with the longer straight section and hook the cord into the cord track.

**C** Microphone

**D** Battery compartment

**E** SIM card slot

**F** SIM bracket

**G** Battery plug socket

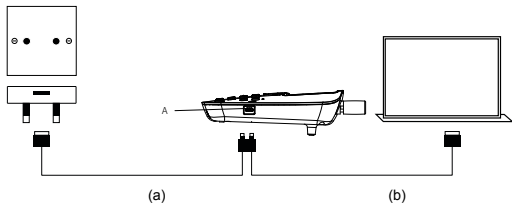
**H** Handset curly cord socket


Plug the curly cord with the shorter straight section into the handset.

## NOTE


Once the SIM card is installed, place the battery in (D) and plug the battery wire into (G) and then replace the battery cover.

## Connecting the base to a PC / Charging the battery



1. Plug the USB cable into socket (A) on the side of the base.
2. Insert the other end into either (a) an AC adapter and connect to the wall socket or (b) an active computer USB port.
3. The battery symbol on the display will scroll while charging and  will be displayed once the battery is fully charged.

## NOTE

You do not need to have the battery installed for the phone to work. If the battery is not installed plug the base into a power source, the  icon will be displayed instead of the battery symbol.

## BATTERY LOW WARNING

If you hear a warning beep every 30 seconds during a call or every 3 minutes in standby, you will need to recharge the battery or plug the phone into a power source before you can use it again.

## BATTERY PERFORMANCE

In ideal conditions, a fully charged battery should give up to 8 hours talk time or up to 7 day standby time on a single charge.<sup>1</sup>

Note that a new battery does not reach the full capacity until it has been put to normal use for several days.

Running the battery right down at least once a month will help it last as long as possible.

The charge capacity of the rechargeable battery will reduce with time as it wears out, giving less talk / standby time. Eventually it will need to be replaced.

After charging your phone for the first time, subsequent charging time is about 6–8 hours a day. The battery and phone may become warm during charging. This is normal.

<sup>1</sup>All talk and standby times are approximate and depend on features selected and usage pattern.



## Date and time

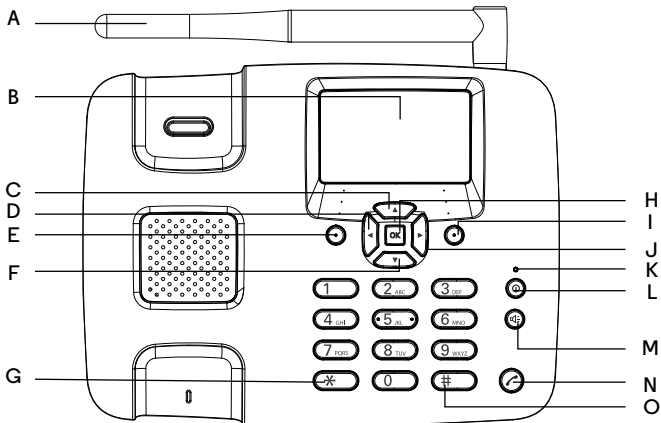
You can set the date and time for your FW200L. When setting the date and time check whether the time format setting is 12 or 24 hours. The default is 24 hours. To change the format, see "Set the time and date format" on page 33.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Time and date is highlighted. Press OK.
4. Scroll ▼ to Set time/date and press OK.
5. Enter the time using the keypad, e.g. 14:45 for 02.45pm (24 hours).  
If the time format is set to 12 hours, enter 02:45 for 02:45pm, then scroll ▼ to AM/PM and press ► to select AM or PM.
6. Scroll ▼ to YYYY/MM/DD and enter the date using the keypad e.g. 2015/12/10 for 10 December 2015 and press Save.
7. Press Ⓞ to return to standby.

*Your FW200L is now ready for use.*

## 2. Getting to know your phone

### Overview of your handset



**A Antenna**

**B Display**

For display icons, see “Display” on page 11.

**C Scroll up / FM Radio**

Scroll up through lists and settings.

Press to turn on the FM Radio.

Press to move the cursor up.

**D Scroll left / Add phonebook contact**

Press to move the cursor to the left.

Press to enter the phonebook list.

**E Menu / OK**

Enter the main menu.

Select the option displayed on screen.

Confirm a menu option.

**F Scroll down / Inbox**

Scroll down through lists and settings.

Press to go straight to the messaging Inbox.

Press to move the cursor down.

## **G \***

Press to dial a \*.

Keep pressing to dial +, p or w.

## **H OK**

Press this key to select the lower left corner function on the screen.

## **I Phonebook / Clear / Back**

Enter the phonebook menu.

Delete characters on screen when entering names and numbers.

Go back to the previous menu, Back is displayed on the screen.

## **J Scroll right / Write a text message**

Press to move the cursor to the left.

Press to go straight to the new message box.

## **K Charging light**

## **L Power on/off / Exit**

Press and hold for 3 seconds to switch the phone off or on.

When in the menu press to return to standby.

## **M Hands-free**

Press to make, answer or end a hands-free call.

Press to switch hands-free on during a call.

## **N Redial list / Send call**

Press to enter the redial list.

Once a telephone number is pre-dialled press to dial.

## **O # / Silent mode**

Dial a #.

Press and hold to enter silent mode.


## Display





 Signal icon


 Displays when in hands-free mode

 Roaming

 Mute is activated


 Displays when you have new text messages


 Indicates the ringer is on

 Phone is in silent mode (replaces the ringer on icon)


 USB cable is connected


 Alarm is set


 Indicates a missed call


 Displays when you have new voicemails


 Keypad is locked

 Battery is fully charged

 Battery is partially charged

 Battery is running low

 Battery is almost fully discharged

 Battery is empty

 Charger is connected with no battery installed (replaces the battery icon)

## NOTE




The icons will always align to the left and as higher priority icons appear the other icons will shift to the right. Some icons replace others along the top of the display depending on which function is activated.

If there are too many icons to view at the top of the display the battery icon will disappear.

## Navigating the menus

Your phone menu has 7 sub-menus. Each sub-menu contains options that allow you to use the phonebook, change the ring tone, etc. You can use menus and sub-menus in two ways: by scrolling or by using shortcuts.

### Scrolling through menus

1. From the standby screen, press **Menu** or .  
The main menu is opened.
2. Use the **▲** / **▼** keys to scroll through the menu.
3. Left softkey or  - press to action the corresponding word prompt shown in the lower left corner of the display.  
Right softkey - press to action the corresponding word prompt in the lower right corner of the display.
4. Press  to return to standby.

### Shortcut keys

You can use a shortcut key to go to the preset option directly without scrolling through lists. To change one of the shortcuts, see “Dedicated keys” on page 35.

1. From the standby screen, press **▲** / **▼** / **◀** / **▶** to get to the preset shortcuts.

## Menu map

### Phonebook

Add new contact

*When no contact is stored Add new contact is highlighted, press*

*Options to add a contact.*

*If contacts are stored the first contact is highlighted, either scroll ▲ to Add new contact and press Options to add a contact. Or scroll ▼ to the required contact and press Options.*

View

Send text message

Call

Edit

Delete

Copy

Add to blacklist

Phonebook settings

*Preferred storage*

*Speed dial*

*Memory status*

*Copy contacts*

*Move contacts*

*Delete all contacts*

### Messaging

Write message

Inbox

Drafts

Outbox

Sent messages

SMS templates

SMS settings

*SIM*

*Memory status*

*Save sent message*

*Preferred storage*

### Call history

Missed calls

Dialled calls

Received calls

Delete call logs

Call timers

### Organizer

Calendar

Alarm

Calculator

### Settings

Phone settings

*Time and date*

*Language*

*Pref. input method*

*Show date and time*

*Screen auto lock*

*Dedicated keys*

*Contrast*

*Backlight Time*

*Setting(sec)*

Call settings

*Call waiting*

*Call divert*

*Call barring*

*Advanced settings*

*Blacklist*

*Call time reminder*

*Answer mode*

*Delay dial*

Network settings

*Network selection*

Security settings

*SIM security*

*Phone security*

Restore settings

### Profiles

Tone settings

*Ring*

*Ringtone volume*

*Ring type*

Message

*Tone*

*Message volume*

Key tone

*Keypad*

*Keystone volume*

Power on / off

*Power on*

*Power off*

*Volume settings*

System alert

Alarm volume

### FM radio

Once in the menu press Options:

Power off

Power on

Channel list

Manual input

Auto search

## 3. Using the phone


### NOTE

Your phone will automatically time the duration of all external calls, the call timer will display on the screen. When the call ends, the total duration of your talk time is shown for 1 second.

### 3.1 Inserting the SIM



Make sure the phone is turned off (see below) and not connected to the power when you insert or remove the SIM card. Do not touch the metal plate area of the SIM card and keep away from electromagnetic fields.

### 3.2 Switch the handset on / off


1. Press and hold  for 3 seconds to switch the handset on / off.
2. Once turned on the phone will search for the network. After the phone is registered to the network, the signal will be displayed at the top left corner of the screen. The phone is now in standby and you can make or answer a call. Your phone remains in a searching state if it fails to find the available network.

### 3.3 Calls

#### 3.3.1 Make a call

1. Lift the handset or press  to make a hands-free call.
2. Dial the number. If you make a mistake press Clear to delete the last digit. Either press  to dial or it will dial automatically after a set time. To set the time for automatic dialling, see “Delay dial” on page 41.

#### 3.3.2 Preparatory dialling

1. Dial the number first. If you make a mistake press Clear to delete the last digit.
2. Lift the handset or press .

#### 3.3.3 Make a call using speed dial keys


1. Press and hold the relevant keypad number to dial the pre-stored number directly.

### NOTE


Key 1 will automatically be assigned with the voicemail number for your network provider. Make sure the speed dial memory is set to on, see “Turn the speed dial memory on/off” on page 18.

To assign a speed dial number, see “Store a speed dial memory number” on page 19.

#### 3.3.4 End a call

Either press End, place the handset back on the base or press  to end a hands-free call.

### NOTE


If before the line connects, you decide that you want to end the call, replace the handset on the base or press Abort. To end a hands-free call press  or press Abort.

### 3.3.5 End a single call

1. During a call press **Options** and scroll ▼ to **End a single call** and press **Select**.
2. The call will end.

### 3.3.6 Receive a call

When you receive an external call, the phone rings, **Incoming call** and the phone number (or name if stored in the phonebook) is displayed.

1. Lift the handset or press **Answer** /  to answer the call hands-free.
2. If you don't want to answer the call, press **Reject** and the caller will be redirected.

## 3.4 Adjust the earpiece or hands-free volume

1. During a call, press ► to increase and ◀ to decrease the volume level. There are 8 levels to choose from, volumes 1-7 and off.

### NOTE

*You can also adjust the volume during a call by pressing **Options** scrolling ▲ to **Volume**, pressing **Select** and then pressing ► to increase and ◀ to decrease the volume level.*

### 3.5 Mute

1. During a call press **Options** and scroll ▼ to **Mute** and press **Select**.
2. To turn mute off, press **Options** and scroll ▼ to **Unmute** and press **Select**.

### 3.6 Hold

You can place your caller on hold if your network operator provides the service.

1. During a call press **Options**, **Hold** is highlighted, press **Select**.
2. To turn hold off, press **Options**, **Unhold** is highlighted, press **Select**.



## 4. Phonebook

The FW200L phonebook has a capacity of up to 1000 contacts in the base and you can also store additional contacts on the SIM (the number is dependent on the SIM capacity).

Numbers can be up to 40 digits long and names can be up to 20 characters long. Contacts are stored in alphabetical order.

### NOTE

All phonebook features can also be accessed while on a call. Press Options and scroll ▼ to Phonebook and press Select.

### 4.1 Entering names and writing tips

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name TOM.

T Press **8** once

O Press **6** three times

M Press **6** once

To enter a space press **0**.

Press Clear to delete a character or press and hold Clear to delete characters quickly.

When entering a name into the phonebook you can scroll through the character input methods (abc, ABC, 123 etc) by pressing the **#** button repeatedly.

### 4.2 Storing contacts

The FW200L can be set so it stores contacts either to the SIM card or the phone and you can copy or move individual contacts or the whole phonebook from the SIM card to the phone or from the phone to the SIM card.

#### 4.2.1 Preferred storage - SIM or phone

1. Press Names. The first contact is highlighted. Press Options.
2. Scroll ▲ to Phonebook settings and press Select.
3. Preferred storage is highlighted, press OK.
4. Scroll ▲ or ▼ to SIM or Phone and press OK.
5. Press ◎ to return to standby.







#### 4.2.2 Store contacts

1. Press Names. The first contact is highlighted.
2. Scroll ▲ to Add new contact and press Options.
3. Press Select and enter the name using the keypad.
4. Scroll ▼ and enter the number and press Options.
5. Press Save to store.
6. Press ◎ to return to standby.






## NOTE

Cancel storing a contact by pressing  at any time during the process.

### 4.2.3 Move or copy individual contacts

1. Press Names. The first contact is highlighted.
2. Scroll  or  to the contact you want to copy and press Options. Scroll  to Copy and press Select.
3. Scroll  or  to To Phone or To SIM and press Select.
4. Press  to return to standby.





### 4.2.4 Move or copy all contacts

1. Press Names. The first contact is highlighted. Press Options.
2. Scroll  to Phonebook settings and press Select.
3. Scroll  to Copy contacts or Move contacts and press OK.
4. Scroll  or  to To Phone or To SIM and press OK.
5. Press Yes to confirm or No to cancel.
6. Press  to return to standby.




## NOTE

When moving or copying contacts the FW200L will move / copy all contacts even if that contact is already saved.

### 4.3 View contacts

1. Press Names. The first contact is highlighted.
2. Scroll  or  to the contact you want to view and press Options. View is highlighted, press Select.
3. The name is highlighted, press  to view the number.
4. Press  to return to standby.

### 4.4 Dial contacts

1. Press Names. The first contact in the phonebook is highlighted.
2. Scroll  or  to the contact you want to dial and press Options. Scroll  to Call and press Select to dial the contact.

## 4.5 Edit a contact

1. Press **Names**. The first contact is highlighted.
2. Scroll ▲ or ▼ to the contact you want to edit and press **Options**. Scroll ▼ to **Edit** and press **Select**.
3. Edit the name. Press **Clear** to delete characters.
4. Scroll ▼ and edit the number. Press **Options** and then **Save** to confirm.
5. Press Ⓞ to return to standby.

## 4.6 Delete a contact

1. Press **Names**. The first contact is highlighted.
2. Scroll ▲ or ▼ to the contact you want to delete and press **Options**.
3. Scroll ▼ to **Delete** and press **Select**.
4. Display shows **Delete?**. Press **Yes** to delete or **No** to cancel.
5. Press Ⓞ to return to standby.

## 4.7 Delete all contacts

1. Press **Names**. The first contact is highlighted. Press **Options**.
2. Scroll ▲ to **Phonebook settings** and press **Select**.
3. Scroll ▲ to **Delete all contacts** and press **OK**.
4. Press ▲ or ▼ to select either **From SIM** or **From Phone** and press **OK**.
5. Display shows **Delete all?**. Press **Yes** to delete or **No** to cancel.
6. Press Ⓞ to return to standby.

## 4.8 Turn the speed dial memory on/off

1. Press **Names**. The first contact is highlighted. Press **Options**.
2. Scroll ▲ to **Phonebook settings** and press **Select**.
3. Scroll ▼ to **Speed dial** and press **OK**.
4. **Status** is highlighted, press **OK**.
5. Scroll ▲ or ▼ to **On** or **Off** and press **OK**.
6. Press Ⓞ to return to standby.

## 4.9 Store a speed dial memory number

1. Press Names. The first contact is highlighted. Press Options.
2. Scroll ▲ to Phonebook settings and press Select.
3. Scroll ▼ to Speed dial and press OK.
4. Scroll ▼ to Set numbers and press OK.  
If no number is stored Empty is displayed. If a number is stored the name will be displayed.
5. Scroll ▼ to an available keypad number 2-9 where the contact will be stored. Press Edit, the first contact is displayed. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact contact, then press OK.
6. Press Ⓞ to return to standby.

### NOTE

*Only numbers that have been stored in the phonebook can then be stored as direct memory numbers.*

*To dial direct memory numbers, see “Store a speed dial memory number” on page 19.*

## 4.10 Edit a direct memory number

1. Press Names. The first contact is highlighted. Press Options.
2. Scroll ▲ to Phonebook settings and press Select.
3. Scroll ▼ to Speed dial and press OK.
4. Scroll ▼ to Set numbers and press OK.
5. Scroll ▼ to the contact you want to edit. Press Options.
6. Edit is highlighted, press Select the first contact in the phonebook is displayed. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact contact, then press OK.
7. Press Ⓞ to return to standby.

## 4.11 Delete a direct memory number

1. Press Names. The first contact is highlighted. Press Options.
2. Scroll ▲ to Phonebook settings and press Select.
3. Scroll ▼ to Speed dial and press OK.
4. Scroll ▼ to Set numbers and press OK.
5. Scroll ▼ to the contact you want to delete. Press Options.
6. Scroll ▼ to Remove and press Select.
7. Press Ⓞ to return to standby.

## 4.12 Memory status

You can check how much phonebook memory you have on your phone or on the SIM.

1. Press **Names**. The first contact is highlighted. Press **Options**.
2. Scroll ▲ to **Phonebook settings** and press **Select**.
3. Scroll ▼ to **Memory status** and press **OK**.
4. The number of phone numbers stored and available spaces are displayed on the screen.

## 4.13 Send text message to a phonebook contact

1. Press **Names**. The first contact is highlighted.
2. Scroll ▲ or ▼ to the contact you want to send a message to and press **Options**. Scroll ▼ to **Send text message** and press **Select**.
3. Using the keypad write your message and press **Options**.
4. **Send to** is highlighted.
5. Press **Select**, **Options** and **Select** to send.

### NOTE

For other text messaging options, see “Store a speed dial memory number” on page 19.

## 4.14 Add to blacklist

You can add a phonebook contact to the blacklist, so that when the contact calls the phone does not ring.

1. Press **Names**. The first contact is highlighted.
2. Scroll ▲ or ▼ to the contact you want to add and press **Options**. Scroll ▲ to **Add to Blacklist** and press **Select**.
3. Press **Yes** to store or **No** to cancel.
4. Press Ⓞ to return to standby.

## 5. Text messaging

Your FW200L can send and receive text messages from participating mobile networks and compatible landline telephones.

### NOTE

All messaging features can also be accessed while on a call. Press **Options** and scroll ▼ to **Messaging** and press **Select**. If you write a message it will be stored to the **Outbox** and you can send it once the call has ended, see “**Outbox**” on page 23.

### 5.1 Write a message

If you are writing a text and you receive a call, the text will be displayed again when the call is disconnected.

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. **Write message** is highlighted, press **OK**.
3. Use the keypad to enter your message.
4. Press **Options** and scroll ▲ or ▼ to:

Options	Actions
Input method	Press <b>Select</b> . Scroll ▼ to the input method you prefer and press <b>OK</b> .
Insert Template	Press <b>Select</b> . The list of templates is displayed. Scroll ▼ to highlight the template you want then press <b>Select</b> .
Advanced	Press <b>Select</b> . Either select <b>Insert number</b> or scroll ▼ to <b>Insert name</b> and press <b>Select</b> . Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact contact, then press <b>OK</b> . The number or name will be inserted.
Save	Press <b>Select</b> and the message will be saved to <b>Drafts</b> .

5. To send the message see below.

### 5.2 Send a message

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. **Write message** is highlighted, press **OK**.
3. Use the keypad to enter your message.
4. Press **Options**. **Send to** is highlighted.

#### To enter a number manually

1. Press **Select** and **OK**.
2. Using the keypad enter the phone number and press **OK**. Either scroll ▲ to **Enter number** to add another number or press **Options** and **Send to** to send the message.

## To enter a number from the phonebook

1. Press Select and scroll ▼ to Add from Phonebook and press OK. The first contact is displayed. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact contact, then press OK.
2. Either scroll ▲ to Add from Phonebook to add another contact or press Options and Send to send the message.

## 5.3 Message boxes

Messages can be stored in different boxes, these include Inbox, Drafts, Outbox and Sent messages.

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▼ to the message box you want and press OK.
3. Scroll ▼ to the message you want and press Options, View is highlighted press Select.
4. The message is displayed. Press Options and scroll ▼ to the option you require, as listed below.

### Inbox - Received messages

Options	Actions
Reply	Press Select to reply to the message. See 5.1 and 5.2 for message writing and message sending options.
Call sender	Press Select to call the sender.
Forward	Press Select to forward the message. See 5.1 and 5.2 message writing and message sending options.
Delete	Press Select to delete the individual message. Press Yes to delete or No to cancel.
Save as template	Press Select to save the message as a template.
Advanced	Press Select and Use number is highlighted, if the text message has a number in the text press Select and the number will be highlighted. Press Options and you can then call the number, save it to the phonebook or send a text message. Scroll ▼ to Use USSD, press Select and the number will be highlighted. Press Options and you can then call the number or save it to the phonebook.

### Drafts - Messages saved and not sent

Options	Actions
Send	Press Select to send the message. See 5.2 for message sending options.
Edit	Press Select to edit the message. See 5.1 for message writing options.

Delete	Press Select to delete the message. See 5.1 for message writing options.
Advanced	Press Select and Use number is highlighted, if the text message has a number in the text press Select and the number will be highlighted. Press Options and you can then call the number, save it to the phonebook or send a text message. Scroll ▼ to Use USSD, press Select and the number will be highlighted. Press Options and you can then call the number or save it to the phonebook.

### Outbox - Messages sent that did not send

Options	Actions
Resend	Press Select to resend the message.
Edit	Press Select to edit the message. See 5.1 for message writing options
Delete	Press Select to delete the message. See 5.1 for message writing options.
Save as template	Press Select to save the message as a template.
Advanced	Press Select and Use number is highlighted, if the text message has a number in the text press Select and the number will be highlighted. Press Options and you can then call the number, save it to the phonebook or send a text message. Scroll ▼ to Use USSD, press Select and the number will be highlighted. Press Options and you can then call the number or save it to the phonebook.

### Sent messages - Messages that have been sent

Options	Actions
Forward	Press Select to forward the message. See 5.1 and 5.2 for message writing and message sending options.
Delete	Press Select to delete the message. See 5.1 for message writing options.
Save as template	Press Select to save the message as a template.
Advanced	Press Select and Use number is highlighted, if the text message includes a number in the text, press Select and the number will be highlighted. Press Options and you can then call the number, save it to the phonebook or send a text message. Scroll ▼ to Use USSD, press Select and the number will be highlighted. Press Options and you can then call the number or save it to the phonebook.



## 5.4 SMS templates

You can use a default message template or create your own template when writing a message. Each can store up to 10 messages. Templates that have been created can be edited, deleted or used directly. Default templates can only be used directly.

### 5.4.1 Use a template

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS templates and press OK.
3. User defined is highlighted, press OK to select, or scroll ▼ to Default and press OK.
4. The templates are listed, scroll to the template you want to use and press Options.
5. Use is highlighted, press Select.
6. The template will be added to a new message box.

### 5.4.2 Create a template

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS templates and press OK.
3. User defined is highlighted, press OK.
4. If templates have already been created, they are listed.
5. Press Options and scroll ▼ to Add.
6. Using the keypad, write the message, press Options and then Select to save.

### 5.4.3 Edit a template

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS templates and press OK.
3. User defined is highlighted, press OK.
4. Scroll ▼ to the template you want to edit and press Options:
5. Scroll ▼ to Edit and press Select.
6. Edit your message and press Options:

Options	Actions
Save	Press Select to save the edited template.
Save as new template	Press Select to save as a new template.
Cancel	Press Select to go back to the templates without saving the changes.
Input method	Press Select. Scroll ▼ to the input method you prefer and press OK.

#### 5.4.4 Delete a template

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS templates and press OK.
3. User defined is highlighted, press OK.
4. Scroll ▼ to the template you want to delete and press Options.
5. Scroll ▼ to Delete and press Select.
6. Press Yes to delete or No to cancel.
7. Press Ⓞ to return to standby.

### 5.5 SMS settings

#### 5.5.1 Profile settings

The number of SIM profiles is determined by the SIM. In the FW200L and you can set different SMSC (short message service centre) addresses so that the phone sends messages through a specified SMSC server.

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS settings and press OK.
3. SIM is highlighted, press Select.
4. Profile settings is highlighted, press Select.
5. Scroll ▲ or ▼ to Profile 1 or Profile 2 etc and press Options.
6. Activate is highlighted, press Select to activate or scroll ▼ to Edit and press Select.
7. To edit the name, press Clear to delete the current name and then using the keypad enter the new name. Scroll ▼ to SMSC address, press Clear to delete the current address and then using the keypad enter the new one. Press Options and Select to save.
8. Press Ⓞ to return to standby.

#### 5.5.2 Validity period

You can set the amount of time a message that fails to send is stored in the SMSC server. You can choose between 1 hour / 6 hours / 12 hours / 1 day / 3 days / 1 week / Maximum (indefinitely).

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS settings and press OK.
3. SIM is highlighted, press Select.
4. Scroll ▼ to Validity period and scroll ◀ or ▶ to the period you require, press Save to confirm.
5. Press Ⓞ to return to standby.

### 5.5.3 Message type

You can set the type of message that is sent. You can choose between Text / Fax Group 3 / Fax Group 4 / Page / Email.

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. Scroll ▲ to **SMS settings** and press **OK**.
3. **SIM** is highlighted, press **Select**.
4. Scroll ▼ to **Message type** and scroll ◀ or ▶ to the message type you require, press **Save** to confirm.
5. Press Ⓞ to return to standby

### 5.5.4 Delivery report

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. Scroll ▲ to **SMS settings** and press **OK**.
3. **SIM** is highlighted, press **Select**.
4. Scroll ▼ to **Delivery report** and scroll ◀ or ▶ to the **On** or **Off** and press **Save** to confirm.
5. Press Ⓞ to return to standby.

### 5.5.5 Reply path

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. Scroll ▲ to **SMS settings** and press **OK**.
3. **SIM** is highlighted, press **Select**.
4. Scroll ▼ to **Reply path** and scroll ◀ or ▶ to the **On** or **Off** and press **Save** to confirm.
5. Press Ⓞ to return to standby.

### 5.5.6 Voicemail server

1. Press **Menu**, scroll ▼ to **Messaging** and press **OK**.
2. Scroll ▲ to **SMS settings** and press **OK**.
3. **SIM** is highlighted, press **Select**.
4. Scroll ▼ to **Voicemail server** and press **Select**.
5. Scroll ▲ or ▼ to the entry you want and press **Options**.
6. You can then either **Call**, **Edit** or **Set default mailbox**.
7. If **Call** is selected, press **Select** the voicemail server stored will be called.
8. If **Edit** is selected, press **Select**, the name is highlighted, press **Clear** to delete the current name and then using the keypad enter the new name. Scroll ▼ to **Number**, press **Clear** to delete the current number and then using the keypad enter the new one. Press **Options** and **Select** to save.

9. If Set default mailbox is selected, press Select to save.
10. Press Ⓞ to return to standby.

#### **NOTE**

*The Set default mailbox may not be visible as this is dependent on the SIM card.*

### **5.6 Memory status**

You can check how many messages are stored on your phone or on the SIM.

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS settings and press OK.
3. Scroll ▼ to Memory status and press Select.
4. The number of messages stored and available spaces are displayed on the screen.
5. Press Ⓞ to return to standby.

### **5.7 Save sent messages**

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS settings and press OK.
3. Scroll ▼ to Save Sent message and scroll ◀ or ▶ to the On or Off and press Save to confirm.
4. Press Ⓞ to return to standby.

### **5.8 Preferred storage**

1. Press Menu, scroll ▼ to Messaging and press OK.
2. Scroll ▲ to SMS settings and press OK.
3. Scroll ▲ to Preferred storage and scroll ◀ or ▶ to the SIM or Phone and press Save to confirm.
4. Press Ⓞ to return to standby.

## 6. Call history

You can view or delete your recent calls and see the duration of those calls in the FW200L call history menu, there are 3 call logs, Missed calls, Dialed calls and Received calls, each log can store up to 20 entries.

### NOTE

All call history features can also be accessed while on a call. Press Options and scroll ▼ to Call history and press Select.

### 6.1 View a call log entry

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or scroll ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the entry you want to view and press Options.
4. Press Select to view the number.

### 6.2 Call a number in the call log

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the number you want to call and press Options.
4. Scroll ▼ to Call and press Select to call.

### 6.3 Send a message

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or scroll ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the contact you want to send a message to and press Options.
4. Scroll ▼ to Send text message and press Select.
5. Using the keypad write your message and press Options. Send to is highlighted.
6. Press Select, Options and Select to send.

### NOTE

For other text messaging options, see “Text messaging” on page 21.

### 6.4 Add to blacklist

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or scroll ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the contact you want to add and press Options.
4. Scroll ▼ to Add to Blacklist and press Select.
5. Press Yes to store or No to cancel.
6. Press Ⓞ to return to standby.

## 6.5 Edit a number before you call

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or scroll ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the contact you want to edit and press Options.
4. Scroll ▲ to Edit before call and press Select.
5. The number is displayed. Edit the number where necessary.
6. Press Options and Select to call the edited number.

### NOTE

You can also store this edited number to the phonebook. Once you have edited the number press Options and then scroll ▼ to Save to Phonebook and press Select. Using the keypad enter the name, press Options and press Select to save.

## 6.6 Delete an entry

1. Press Menu, scroll ▼ to Call history and press OK.
2. Press OK to select Missed calls or scroll ▼ to Dialed calls or Received calls and press OK.
3. Scroll ▲ or ▼ to the entry you want to delete and press Options.
4. Scroll ▲ to Delete and press Select.
5. Press Yes to delete or No to cancel.
6. Press Ⓞ to return to standby.

## 6.7 Delete a call log

1. Press Menu, scroll ▼ to Call history and press OK.
2. Scroll ▼ to Delete call logs and press OK.
3. Scroll ▼ to the log you want to delete or All calls and press OK.
4. Press Yes to delete or No to cancel.
5. Press Ⓞ to return to standby.

## 6.8 Call duration

You can view the call duration of your last call or the total call duration of your Dialed calls and Received calls.

1. Press Menu, scroll ▼ to Call history and press OK.
2. Scroll ▲ to Call timers and press OK.
3. Last call is highlighted, press OK to see the duration of that call, or scroll ▼ to the log you want to see the total call duration for and press OK to view the duration.
4. The time will be displayed.
5. Press Ⓞ to return to standby.

## 6.9 Reset the call duration

1. Press **Menu**, scroll ▼ to **Call history** and press **OK**.
2. Scroll ▲ to **Call timer** and press **OK**.
3. Scroll ▲ to **Reset all** and press **OK**.
4. Press **Yes** to reset or **No** to cancel.
5. Press Ⓞ to return to standby.

## 7. Organizer

### 7.1 Calendar

The FW200L has a calendar so you can look up dates and jump to a chosen day.

1. Press Menu, scroll ▼ to Organizer and press OK.
2. Calendar is highlighted, press OK.
3. Scroll ▼ to the day you want to view and press the left softkey Ⓞ.
4. Jump to date is highlighted, press Select.
5. To go back to today's date, press OK then press the left softkey Ⓞ.
6. Scroll ▼ to Go to today and press Select.
7. Press Ⓞ to return to standby.


### 7.2 Alarm

The FW200L has a built in alarm facility. There is the option to set 5 alarms that either ring once, daily or custom set to ring on particular days of the week.

#### Set and edit an alarm

1. Press Menu, scroll ▼ to Organizer and press OK.
2. Scroll ▼ to Alarm and press OK.
3. The first alarm time is highlighted (default is 12:00 or 00:00 depending on the time format set), either press Edit or scroll ▼ to the required alarm and press Edit.
4. The screen shows Status and the current setting (default is off). Scroll ► to On.
5. Scroll ▼, the screen shows Time and the current time, set/edit the alarm time. If the time format is set to 12 hours, scroll ▼ and then press ► to set to AM or PM.
6. Scroll ▼, the screen shows Repeat and the current setting (default is Once). Press Options and Select and scroll ▼ to select either Once, Everyday or Custom. If Custom is selected, the days of the week are listed (only the first 3 are visible), scroll ▼ to the day you want to add, press Options, On is highlighted, press Select. If you want to add more days follow the same procedure. Once all required days are selected, press Options and then scroll ▼ to Done.
7. Scroll ▼, the screen shows Alarm tone and the current tone (the default tone is Ring 1), press Options and then Select, the ring tones are listed, scroll ▼ to the ring tone you require and press Select.
8. To save the alarm either press Options and scroll ▼ to Save or scroll ▼ to Status and press Save.

#### NOTE

If the alarm is set to Once,  will disappear from the screen after the alarm has been stopped.



When the alarm rings:

Press **Stop** to turn the alarm off.

Press **Snooze** for the alarm to repeat after 5 minutes.

## 7.3 Calculator

Your FW200L can be used as a calculator, it can perform basic additions, subtractions, multiplication and division.

### 7.3.1 Enter calculator mode

1. Press **Menu**, scroll ▼ to **Organizer** and press **OK**.
2. Scroll ▼ to **Calculator** and press **OK**.

### 7.3.1 Calculations

1. Once in calculator mode, use the keypad to add the first number and then press ◀▶  
▲ ▼ to choose the type of calculation you require.

#### The keys used when in calculator mode

Addition	+	▲
Subtract	-	▼
Multiply	x	◀
Divide	÷	▶
Delete	C	Clear
Equals	=	OK

2. Enter the next number of the calculation, once completed press **OK** the screen will display the result.

## 8. Settings

### 8.1 Phone settings

#### 8.1.1 Time and date

##### Set the time zone

You can manually change the time zone of your FW200L.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Time and date is highlighted. Press OK.
4. Set time zone is highlighted. Press OK.
5. Scroll ▲ or ▼ to the time zone you require and press OK.
6. Press Ⓞ to return to standby.

##### Set the date and time

You can set the date and time from the FW200L. When setting the date and time check whether the time format setting is 12 or 24 hours. The default is 24 hours. To change the time format, see below.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Time and date is highlighted. Press OK.
4. Scroll ▼ to Set time/date and press OK.
5. Enter the time using the keypad, e.g. 14:45 for 02.45pm (24 hours).  
If the time format is set to 12 hours, enter 02:45 for 02:45pm, scroll ▼, AM/PM is displayed. Press ► to select AM or PM.
6. Scroll ▼, YYYY/MM/DD is displayed. Enter the date using the keypad e.g. 2015/12/10 for 10 December 2015 and press Save.
7. Press Ⓞ to return to standby.

##### Set the time and date format

The time and date format shown on the standby screen can be changed.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Time and date is highlighted. Press OK.
4. Scroll ▼ to Set format and press OK.
5. The display shows Time, scroll ◀ or ▶ to choose 12 or 24 hours.
6. Scroll ▼, Date is displayed. Scroll ◀ or ▶ to choose YYYY MM DD, DD MM YYYY or MM DD YYYY and press Save.

7. Press **Ⓞ** to return to standby.

### **Update with time zone**

You can set the FW200L so that when you receive a call it does not automatically set the time zone for the date and time.

1. Press **Menu**, scroll **▼** to **Settings** and press **OK**.
2. **Phone settings** is highlighted. Press **OK**.
3. **Time and date** is highlighted. Press **OK**.
4. Scroll **▲** to **Update with time zone** and press **OK**.
5. The current setting is highlighted, scroll **▲** or **▼** to **On** or **Off** and press **OK**.

### **8.1.2 Language**

1. Press **Menu**, scroll **▼** to **Settings** and press **OK**.
2. **Phone settings** is highlighted. Press **OK**.
3. Scroll **▼** to **Language** and press **OK**.
4. The languages are listed (only 3 are visible), scroll **▼** to the required language and press **OK**.
5. Press **Ⓞ** to return to standby.

### **8.1.3 Writing input methods**

Your FW200L has 21 different input methods to choose from. The input method selected will be the default method used when entering / editing text. You can also choose to change the input method when entering / editing text just once, this will not affect the default setting.

1. Press **Menu**, scroll **▼** to **Settings** and press **OK**.
2. **Phone settings** is highlighted. Press **OK**.
3. Scroll **▼** to **Pref. input method** and press **OK**.
4. The input methods are listed (only 3 are visible), scroll **▼** to the required method and press **OK**.
5. Press **Ⓞ** to return to standby.

### **8.1.4 Turn off the display date and time**


The FW200L can show the date and time on the standby screen, this feature can be set to on or off.

1. Press **Menu**, scroll **▼** to **Settings** and press **OK**.
2. **Phone settings** is highlighted. Press **OK**.
3. Scroll **▼** to **Show date and time** and press **OK**.
4. The current setting is highlighted, scroll **▲** or **▼** to the required setting and press **OK**.
5. Press **Ⓞ** to return to standby.

### 8.1.5 Screen lock

You can set the FW200L screen to lock after a certain amount of time. The time settings include 15 secs / 30 secs / 1 min / 5 mins and Off.

Once the screen is locked press Unlock and  to unlock the screen.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Scroll ▼ to Screen auto lock and press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to the required setting and press OK.
5. Press  to return to standby.


### 8.1.6 Dedicated keys

The destination of the 4 navigational keys when press in standby can be set by the user.

The default is


FM radio	▲
Inbox	▼
Phonebook	◀
Write message	▶

#### Change the destinations

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Scroll ▼ to Dedicated keys and press OK.
4. The current settings are listed (only the first 3 are visible), scroll ▼ to the dedicated key you want to change and press Edit.
5. The destinations available are listed (the current setting is highlighted), scroll ▲ or ▼ to the required destination and press OK to save
6. Press  to return to standby.

### 8.1.7 Display contrast

You can set the display contrast on the FW200L screen, there are 9 levels to choose from.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Phone settings is highlighted. Press OK.
3. Scroll ▼ to Contrast and press OK.
4. The current setting is show on the screen, scroll ◀ or ▶ to the contrast you require and press OK.
5. Press  to return to standby.

### 8.1.8 Backlight timeout

You can set the FW200L screen backlight to turn off after a certain amount of time. There are 12 levels to choose from.

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. **Phone settings** is highlighted. Press **OK**.
3. Scroll ▼ to **Backlight Time Setting(sec)** and press **OK**.
4. The current setting is show on the screen, scroll ◀ or ▶ to the time you require and press **OK**.
5. Press Ⓞ to return to standby.

## 8.2 Call settings

The FW200L is compatible with **Call waiting**, **Call divert** and **Call barring** services, these can be activated or deactivated on the phone, but are network services, if the service isn't working once activated please contact your network operator.

### 8.2.1 Call waiting

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Call settings** and press **OK**.
3. **Call waiting** is highlighted. Press **OK**.
4. Scroll ▼ to either **Activate**, **Deactivate** or **Query status** and press **OK**.  
If you select **Query status**, the screen will display **Please wait** and then the status of the service will be displayed on the screen.
5. Press Ⓞ to return to standby.

### 8.2.2 Call divert

You can set the phone to divert all voice calls, divert if the call is unreachable, divert if there is no answer, divert if busy or divert all data calls. When activated you can choose to divert to a certain number or to voicemail.

#### Set call diverts

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Call settings** and press **OK**.
3. Scroll ▼ to **Call divert** and press **OK**.
4. Scroll ▼ to either **Divert all voice calls**, **Divert if unreachable**, **Divert if no answer**, **Divert if busy**, or **Divert all data calls** and press **OK**.
5. Scroll ▼ to either **Activate**, **Deactivate** or **Query status** and press **OK**.
6. If you select **Activate** you have the below options.

## Options

## Actions

### Divert all voice calls

The screen will display **To new number**, press **OK**, type in the number manually or press **Options** and scroll ▼ to **From phonebook** and press **Select**, scroll ▼ to the required contact and press **OK**. Press **Options** and **Select** to save. Scroll ▼ to **To voicemail** and press **OK** twice to save.

### Divert if unreachable

The screen will display **To new number**, press **OK**, type in the number manually or press **Options** and scroll ▼ to **From phonebook** and press **Select**, scroll ▼ to the required contact and press **OK**. Press **Options** and **Select** to save. Scroll ▼ to **To voicemail** and press **OK** twice to save.

### Divert if no answer

The screen will display **To new number**, press **OK**, type in the number manually or press **Options** and scroll ▼ to **From phonebook** and press **Select**, scroll ▼ to the required contact and press **OK**. Press **Options** and **Select**, scroll ▼ to select the number of seconds before the divert will activate and press **OK**. Scroll ▼ to **To voicemail** and press **OK**, scroll ▼ to select the number of seconds before the divert will activate and press **OK**.

### Divert if busy

The screen will display **To new number**, press **OK**, type in the number manually or press **Options** and scroll ▼ to **From phonebook** and press **Select**, scroll ▼ to the required contact and press **OK**. Press **Options** and **Select** to save. Scroll ▼ to **To voicemail** and press **OK** twice to save.

### Divert all data calls

The screen will display **To new number**, press **OK**, type in the number manually or press **Options** and scroll ▼ to **From phonebook** and press **Select**, scroll ▼ to the required contact and press **OK**. Press **Options** and **Select** to save.

7. If you select **Deactivate**, the screen will display **Please wait** and then the service you have chosen to deactivate will be displayed. Press **OK** to deactivate.
8. If you select **Query status**, the screen will display **Please wait** and then the status of the service will be displayed on the screen.
9. Press Ⓞ to return to standby.

## Cancel call divers

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Call settings** and press **OK**.
3. Scroll ▼ to **Call divert** and press **OK**.
4. Scroll ▼ to **Cancel all divers** and press **OK**.
5. The screen will display **Please wait** and then **All call divers deactivated**, press **OK**.
6. Press Ⓞ to return to standby.

### 8.2.3 Call barring

You can set the FW200L to bar incoming or outgoing calls.

#### Outgoing call barring

You can set the phone to bar all voice calls, all international voice calls or all international voice calls except to your home number.

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Call settings** and press **OK**.
3. Scroll ▼ to **Call barring** and press **OK**.
4. **Outgoing calls** is highlighted. Press **OK**.
5. Scroll ▼ to either **All voice calls**, **International voice calls** or **International voice calls except to home** and press **OK**.
6. Scroll ▼ to either **Activate**, **Deactivate** or **Query status** and press **OK**.  
If you select **Activate**, the screen will display **Call barring password**, enter the password and press **OK** to activate.  
If you select **Deactivate**, the screen will display **Call barring password**, enter the password and press **OK** to deactivate.  
If you select **Query status**, the screen will display **Please wait** and then the status of the service will be displayed on the screen.
7. Press Ⓞ to return to standby.

#### Incoming call barring

You can set the phone to bar all voice calls or voice calls when roaming.

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Call settings** and press **OK**.
3. Scroll ▼ to **Call barring** and press **OK**.
4. Scroll ▼ to **Incoming calls** and press **OK**.
5. Scroll ▼ to either **All voice calls** or **Voice calls when roaming** and press **OK**.
6. Scroll ▼ to either **Activate**, **Deactivate** or **Query status** and press **OK**.  
If you select **Activate**, the screen will display **Call barring password**, enter the password and press **OK** to activate.  
If you select **Deactivate**, the screen will display **Call barring password**, enter the password and press **OK** to deactivate.  
If you select **Query status**, the screen will display **Please wait** and then the status of the service will be displayed on the screen.
7. Press Ⓞ to return to standby.

### Cancel all barring

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▼ to Call barring and press OK.
4. Scroll ▼ to Cancel all and press OK.
5. The screen will display Call barring password, enter the password and press OK to cancel.

### Change the call barring password

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▼ to Call barring and press OK.
4. Scroll ▼ to Change barring password and press OK.
5. Enter the old password and press OK.
6. Enter the new password and press OK.
7. Confirm the new password and press OK.
8. Press Ⓞ to return to standby.

### 8.2.4 Blacklist

You can set the FW200L so that when certain phone numbers call the phone does not ring. Contacts can be blocked through the phonebook menu, see “Add to blacklist” on page 20 or through the Blacklist menu. You can store up to 20 numbers in the Blacklist.

#### Setting a number to the blacklist

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▲ to Advanced settings and press OK.
4. Blacklist is highlighted. Press OK.
5. Scroll ▼ to Blacklist numbers and press OK.
6. The blacklist numbers stored will be listed (only the first 3 are visible).
7. Scroll ▼ to the next available space and press Edit.
8. Using the keypad type in the number you want to block and press Options.
9. Press Done to save or Cancel return to the previous screen without saving.
10. Press Ⓞ to return to standby.



## Turning the blacklist feature on / off

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▲ to Advanced settings and press OK.
4. Blacklist is highlighted. Press OK.
5. Reject numbers in blacklist is highlighted. Press OK.
6. The current setting is highlighted, scroll to either On or Off and press OK to confirm.
7. Press Ⓞ to return to standby.

### 8.2.5 Call time reminder

You can set the FW200L to give a reminder beep after a set amount of time during a call. This can be set to off, to give a single beep or to beep periodically during calls.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▲ to Advanced settings and press OK.
4. Scroll ▼ to Call time reminder and press OK.
5. The current setting is highlighted, scroll ▲ or ▼ to select either Off, Single or Periodic. If Single is selected, using the keypad set the time you want the reminder to beep between 1 and 3000 seconds. Once activated, during a call you will here the beep once at the requested time.  
If Periodic is selected, using the keypad set the time you want the beep to activate between 30 to 60 seconds. Once activated, during a call you will hear the beep at the set time and then again when the set time comes around again. E.g if it is set to 40 seconds, you will hear a beep at 40 seconds, then again at 80 seconds and then again at 120 seconds, this will continue throughout the call.
6. Press Ⓞ to return to standby.

### 8.2.6 Answer mode

You can set the FW200L so that any button pressed can answer a call.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▲ to Advanced settings and press OK.
4. Scroll ▼ to Answer mode and press OK.
5. If the feature is switched on there will be a box with a tick next to Any key press Off to turn it off.
6. If the feature is switched off there will be a black box next to Any key press On to turn it on.
7. Press Ⓞ to return to standby.

### 8.2.7 Delay dial

You can set the FW200L so that after dialling a number there is a delay before it automatically dials out. This can be set to between 1 and 9 seconds or off.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Call settings and press OK.
3. Scroll ▲ to Advanced settings and press OK.
4. Scroll ▲ to Delay dial and press OK.
5. The current setting is highlighted, scroll ▲ or ▼ to select either 1-9 seconds or Off and press OK.
6. Press Ⓞ to return to standby.

### 8.3 Network settings

You can set the FW200L to either automatically select a network or so it must be selected manually.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Network settings and press OK.
3. Network selection is highlighted, press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to select Automatic or Manual and press OK.
5. Press Ⓞ to return to standby.

### 8.4 Security settings

On the FW200L you can set both SIM security and phone security.

#### SIM security:

You can set the PIN lock as On or Off. During the start-up process, if it is set to on, the phone will prompt Input PIN (Trials remain: 3).

#### NOTE

*You only have **3 attempts** to input the correct PIN code, if you input the incorrect PIN code 3 times continuously, you must input the PUK number to set a new PIN code.*

*If you want to use this function, you must contact your network operator first, as the default PIN and PUK number are provided by your network operator.*

#### To turn the SIM lock on / off

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Security settings and press OK.
3. SIM security is highlighted, press OK.
4. PIN lock is highlighted, press OK.
5. Type in the SIM password and press OK, if the SIM lock was on this will turn the lock off and vice versa.

## NOTE

Once the SIM lock is switched on you can change the SIM PIN code.

### Change the SIM PIN

1. Turn on the PIN lock (see previous section).
2. Press ▼ to Change PIN or Change PIN2 and press Select.
3. Enter the old PIN code, and then press OK.
4. Enter the new PIN code and then press OK.
5. Re-enter the new PIN code and press OK to confirm.
6. Press Ⓞ to return to standby.

### Phone lock:

You can set the phone lock as On or Off. During the start-up process, if the lock is set to on, the phone will prompt Input phone password (Trials remain: 3).

## NOTE

The phone will automatically power off if you input the incorrect phone password 3 times continuously.

### Change the PIN password

The default phone password is 1122, you can change this in the menu.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Security settings and press OK.
3. Scroll ▼ to Phone security and press OK.
4. Scroll ▼ to Change password and press OK.
5. Using the keypad enter the old password and press OK.
6. Enter the new password and press OK.
7. Re-enter the new password and press OK to save.
8. Press Ⓞ to return to standby.

### To turn the phone lock on / off

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Security settings and press OK.
3. Scroll ▼ to Phone security and press OK.
4. Phone lock is highlighted, press OK.
5. Type in the phone password and press OK, if the phone lock was on this will turn the lock off and visa versa.

## 8.5 Restore settings

You can reset your FW200L to the default settings.

1. Press Menu, scroll ▼ to Settings and press OK.
2. Scroll ▼ to Restore settings and press OK.
3. Using the keypad type in the phone password and press OK.
4. Press Yes to restore or No to cancel.

## 9. Profile settings

You can personalise your phone profile, changing both the tones and their volume.

### 9.1 Ringer

#### 9.1.1 Ringtone

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Tone settings is highlighted, press OK.
3. Ring is highlighted, press OK.
4. The current ringtone is highlighted scroll ▲ or ▼ to the ring tone you require, you will hear a sample, press Select to confirm.
5. Press Ⓞ to return to standby.

#### 9.1.2 Ring volume

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Tone settings is highlighted, press OK.
3. Scroll ▼ to Ringtone volume and press OK.
4. The current setting is shown on the screen, scroll ◀ or ▶ to the volume you require, you will hear a sample, press OK to confirm.
5. Press Ⓞ to return to standby.

#### 9.1.3 Ring type

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Tone settings is highlighted, press OK.
3. Scroll ▼ to Ring type and press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to select Repeat, Ascending or Beep once and press OK.
5. Press Ⓞ to return to standby.

### 9.2 Message

#### 9.2.1 Message tone

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Message and press OK.
3. Tone is highlighted, press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to the message tone you require, you will hear a sample, press Select to confirm.
5. Press Ⓞ to return to standby.

## 9.2.2 Message tone volume

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Message and press OK.
3. Scroll ▼ to Message volume and press OK.
4. The current setting is show on the screen, scroll ◀ or ▶ to the volume you require, you will hear a sample, press OK to confirm.
5. Press Ⓞ to return to standby.

## 9.3 Keypad

### 9.3.1 Keypad tone

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Key tone and press OK.
3. Keypad is highlighted, press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to select Silent, Click or Tone and press OK.
5. Press Ⓞ to return to standby.

### 9.3.2 Keypad tone volume

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Key tone and press OK.
3. Scroll ▼ to Keytone volume and press OK.
4. The current setting is shown on the screen, scroll ◀ or ▶ to the volume you require, press OK to confirm.
5. Press Ⓞ to return to standby.

## 9.4 Power on/off

### 9.4.1 Power on/off tone

You can set the power on and power off tones to different tones.

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Power on/off and press OK.
3. Power on is highlighted, press OK, or scroll ▼ to Power off and press OK.
4. The current setting is highlighted, scroll ▲ or ▼ to the tone you require, you will hear a sample, press Select to confirm.
5. Press Ⓞ to return to standby.

### 9.4.2 Power on/off tone volume

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Power on/off and press OK.
3. Scroll ▼ to Volume settings and press OK.
4. The current setting is show on the screen, scroll ◀ or ▶ to the volume you require, you will hear a sample, press OK to confirm.
5. Press Ⓞ to return to standby.

### 9.5 Error tone

If when using the FW200L there is an error you will hear a tone. This tone can be turned on or off.

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to System alert and press OK.
3. Scroll ▲ or ▼ to On or Off and press OK.
4. Press Ⓞ to return to standby.

### 9.6 Alarm volume

1. Press Menu, scroll ▲ to Profiles and press OK.
2. Scroll ▼ to Alarm volume and press OK.
3. The current setting is show on the screen, scroll ◀ or ▶ to the volume you require, you will hear a sample, press OK to confirm.
4. Press Ⓞ to return to standby.

### 9.7 Silent mode

You can also set your FW200L to silent mode, when this is switch on your phone will remain silent during operations, such as incoming calls, new text message received and keypad operations.

1. Press and hold (#) for 3 seconds to turn silent mode on / off.

## 10. FM Radio

Your FW200L has a FM radio facility, so you can play your favourite radio stations through the base.

### 10.1 Turn the FM radio on

There are 2 ways to turn on the FM Radio,

#### If you haven't changed the destination of your navigation keys

1. Press ▲ in standby to turn on the radio and go straight to the FM Radio menu, press Options to enter the FM Radio submenu.

#### If the destination has been changed

1. Press Menu, scroll ▲ to FM Radio and press OK.
2. The radio will turn on automatically, press Options to enter the FM Radio submenu.
3. If have turned the radio off (see below) and are still in the FM Radio menu, press Options, scroll ▼ to On and press Select to turn the radio back on.
4. Press Ⓞ to return to standby.

### 10.2 Turn the FM radio off

1. Go to the FM Radio menu (see above) and press Options.
2. Off is displayed, press Select.
3. Press Ⓞ to return to standby.

### 10.3 Manually input radio channels

1. Go to the FM Radio menu (see above) and press Options.
2. Scroll ▼ to Manual input and press Select.
3. The last channel stored will be displayed, press Clear to delete.
4. Using the keypad enter the new channel (press # to enter a .).
5. Press Options and then Select to save.
6. Press Ⓞ to return to standby.

### 10.4 Auto search radio channels

1. Go to the FM Radio menu (see above) and press Options.
2. Scroll ▼ to Auto search and press Select.
3. Press Yes to search or No to cancel.
4. If you choose Yes once the search is complete the radio will switch on and be tuned to the first channel in the list.
5. Press Ⓞ to return to standby.



## 10.5 Channel list

1. Go to the FM Radio menu (see above) and press **Options**.
2. Scroll ▼ to **Channel list** and press **Select**.
3. The saved channels are listed (only the first 3 are visible), scroll ▼ to the required channel and press **Select**.
4. Scroll ▲ or ▼ to either **Play**, **Delete** or **Edit** and press **Select**.
5. If **Play** is selected, the radio will turn on.
6. If **Delete** is selected, press **Yes** to delete or **No** to cancel.
7. If **Edit** is selected you have can edit the channel name and frequency.

### Options

### Actions

Edit

The channel name is highlighted, press **Options** and **Select** to edit the name, press **Clear** to delete the current name and then using the keypad enter the new name, press **Options** and then **Select**. Scroll ▼ to **Frequency**, press **Clear** to delete the current channel and then using the keypad enter the new channel (press # to enter a decimal point). Press **Options** and then **Select** to save.

8. Press Ⓞ to return to standby.

### NOTE

*The name of the radio channel will be displayed when the radio is on and the screen is in standby mode.*

## 11. Help

### **No display when the phone is turned on**

- Check the USB cable is connected correctly
- Check the battery is charged
- Try turning the phone on and off again

### **Calls will not connect**

- Check the network signal
- Try turning the phone on and off again
- Talk to your network operator

### **Display shows Inset SIM**

- Insert the SIM card
- If the SIM is already inserted, remove and insert again
- Try another SIM card

### **The phone will not charge**

- The charger may be damaged, try replacing with another charger
- The battery may be damaged, try replacing the battery

### **The phone has signal but will not make calls**

- The phone may not have enough charge, try charging the phone
- Talk to your network operator

### **The phone has not picked up the network**

- The phone number may be invalid, check with the network operator
- The signal may be weak, try moving the phone to a different place

## 12. General information

### **IMPORTANT**

*This product is intended for connection GSM networks in Europe.*

### **Important safety instructions**

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

### **IMPORTANT**

*To reduce the risk of fire, use only the supplied power adaptor.*

### **Unplug this phone immediately from an outlet if:**

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the base until after you have unplugged the power the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

## Installation Guidelines

- Read and understand all instructions and save them for future reference.
- Follow all warnings and instructions marked on the product.
- Do not install this product near a bath tub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may damage the unit.
- To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

## Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

### **IMPORTANT**

*There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the batteries that came with your phone or an authorized replacement recommended by the manufacturer.*

- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

## **SAVE THESE INSTRUCTIONS**

## Cleaning

- Clean the phone with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

## Environmental

- Do not expose to direct sunlight.
- The phone may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place

it in locations preventing the free flow of air over its surfaces.

- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power cord during an electrical storm.

## Product disposal instructions

### ***Product disposal instructions for residential users***

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.

### ***Product disposal instructions for business users***

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Suncorp Technologies Limited, 2/F, Shui On Centre, 6-8 Harbour Road, Hong Kong. ("SUNCORP")

### ***What Does this Warranty Cover?***

Subject to the exclusions contained below, SUNCORP warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

### ***Who is covered?***

This warranty extends only to the first consumer purchaser, and is not transferable.

### ***What will SUNCORP do?***

SUNCORP or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

### ***What Other Limitations Are There?***

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED

IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR SUNCORP BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	<b>Two (2) years</b> from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or SUNCORP are excluded from coverage.

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, SUNCORP or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

***How to Obtain Warranty Service or Other Information?***

To obtain service or information, please call: XXXX XXXXXX.

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a SUNCORP Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

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Version 3 (EU)

